



Exit Questionnaire

Project Completion Date: 2/10/2014

Customer Name: Mrs. Kristin Davis-Azeredo & Mr. Thiago Azeredo
Job Address: 26 S Golden Key Drive
Gilbert, AZ, 85233
Sales Person: Rick Ritivoy CGR

Q1. How would you rate the company on job site cleanliness?

Ans: Excellent. Each time a new tradesman came in they made sure to put cloth or plastic down where they would be walking back and forth.

Q2. Did the workers act courteously and polite?

Ans: Yes, all the workers were very polite, courteous and helpful.

Q3. Would you recommend us to your friends and family?

Ans: Yes, we are having friend and family one by one coming to the house and they love the results and it's been a great experience.

Q4. Why did you hire Holtzman Home Improvement originally?

Ans: I went to homeadvisor.com and the company had great reviews and I liked that it was a family business.

Q5. Did you use our online tools and were they easy to use?

Ans: Absolutely! I love the online tools, the schedule especially.

Q6. Are you happy with the quality of the workmanship?

Ans: We are so happy with how everything came into place. It was worth the wait and time away from the house.

Q7. Is there an area you would like us to improve?

Ans: Keeping track of the items that are added or removed and to make those changes in a more timely fashion so that when it comes to the end we're both not scrambling to figure out what was done and not.

Q8. Would you use our company again in the future?

Ans: For sure! It was a pleasure having you all in our lives for the past 5 weeks and in the event we do more we know who to call.